

THANE HOUSEWARES™



H2O VAC® TURBO™

**WATER FILTRATION SYSTEM VACUUM CLEANER
WITH AQUA-FORCE TECHNOLOGY™**

USER'S GUIDE



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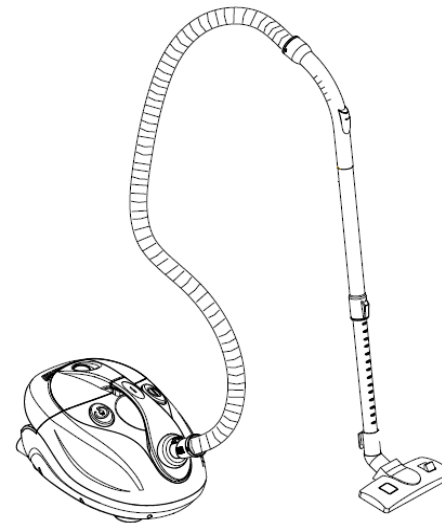
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THANE HOUSEWARES™



H2O VAC® TURBO™
WITH AQUA-FORCE TECHNOLOGY™

Owner's Manual



MODEL:
ZW12-24WFT

**WATER FILTRATION SYSTEM
VACUUM CLEANER**

**READ INSTRUCTIONS BEFORE USING VACUUM CLEANER.
USE ONLY AS DIRECTED.**



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PLEASE READ CAREFULLY

Thank you for purchasing the H2O Vac® Turbo™ water filtration system vacuum cleaner. Each unit has been manufactured to ensure safety and reliability. Before first use, please read this User's Guide carefully and keep it for future reference. It will help you assemble and operate your new vacuum in the safest and most effective way.

The H2O Vac® Turbo™ virtually eliminates dust from circulating back into the air; as the dust is forced through a pool of water where it is trapped. The H2O Vac® Turbo™ cleans your home and keeps the air around you cleaner at the same time. Thanks to the advanced water filtration system, with this vacuum cleaner you can vacuum up small wet spills such as melted ice-cream, cereal and milk, and even broken eggs. However, please remember that this vacuum cleaner is not designed to vacuum up large amounts of liquids.

Always empty the water tank immediately once the combination of water and accumulated dirt reaches the Maximum Dirt Level line.



REPLACEMENT HEPA FILTERS ARE AVAILABLE FROM THE CUSTOMER SERVICE CENTER IN THE AREA WHERE YOU PURCHASED THE UNIT.

NOTE: NEVER USE THE VACUUM CLEANER WITHOUT THIS FILTER IN PLACE. USE ONLY THE ORIGINAL FILTERS.

Warning: Disconnect the vacuum from the power supply before removing HEPA filter and remove the water tank to avoid water from spilling.

Storage

Store your vacuum in a cool and dry place. Avoid placing the machine under direct sunlight or near any heat sources. Always empty the unit before storing.

Technical Data

Rated Voltage

| |
|---------------------|
| 220 - 240V, 50-60Hz |
| 120V, 60Hz |

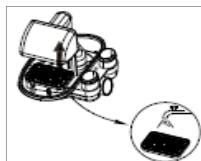
| | |
|------------------|-----------------------------|
| Noise | 76db(A) |
| Max Vacuum | 19Kpa |
| Rated Power | 1200W |
| Protection Class | Class II Electric Appliance |

TROUBLESHOOTING

CAUTION: Prior to troubleshooting, disconnect the vacuum from the electrical outlet.

| Problem | Possible Cause and Solution |
|--|--|
| The vacuum cleaner does not start. | The power supply is not properly connected. Check the power cord, plug and socket. Make sure the power switch is on. |
| The vacuum cleaner shuts off. | There is a motor protector in this appliance, if motor overheats, the vacuum cleaner will be shut off by motor protector. You should unplug immediately. The motor protector will automatically reset when the motor cools down. Then you can operate the vacuum cleaner again. |
| The suction power reduces and the noise increases. | The maximum level of dirt collection has been reached. Turn the H2O Vac® Turbo™ unit off and disconnect the power cord from the electrical outlet. Empty the water tank. Check the foam filter located inside the airflow chamber and clean it as needed. Accumulated dirt can significantly affect suction power. There is a blockage. Check that the flexible hose, extension tube, or attachments are not blocked and remove any causes of blockage. The HEPA filter requires cleaning or replacement. |

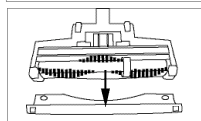
NOTE: If the trouble still exists, please contact certified service.



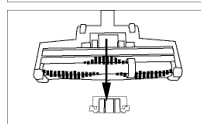
Important: The filter should be cleaned after 5 to 6 times of usage or if it is visibly dirty. The suction power will reduce if you do not clean the filter frequently. When in operation, the filter should be locked in place. The filter can be used after it is completely dry. Check the filter to be sure it fits properly and is not damaged before reusing.



← Occasionally check and clean accumulated dirt on the rubber seal around the air opening as illustrated. It is important to keep the rubber seal clean, otherwise it can greatly affect suction power.

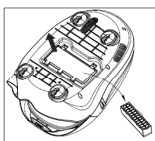


← To clean power head (optional item): Remove the transparent cover by pulling it up from the base of the power head. Remove all accumulated dirt and hair from bristle roller. The transparent cover can be rinsed under running water, let it dry before reinstalling.



← Remove the small cover located on the bottom side of the power head and clean any left dirt or hair.

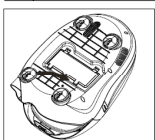
HEPA filter The HEPA filter is located at the bottom of the vacuum and is there to reduce dirt, dust and particles from entering back into a room. Check the filter on a regular basis as it will affect the suction power and smooth running of your vacuum.



← To remove the HEPA filter for cleaning or replacing, open the HEPA cover and simply pull out the filter. Note: Empty water tank before turning the unit upside down to avoid water spillage.



← The HEPA filter should be cleaned or replaced every 4 months for optimal performance. However this will depend on the frequency of use and may need replacing more often. Clean the HEPA filter by gently shaking it to remove accumulated dust/dirt, then wash it under cold running water. The HEPA filter should not be washed with hot water or any detergents. When removing dust and dirt do not use any brush or other sharp objects that can cause damage. Let it completely dry before inserting back into the vacuum. Note: Remember to empty water tank before turning the unit upside down to avoid water spillage.



← Place the new or cleaned HEPA filter back into the machine, put the HEPA filter cover back on, and lock the cover by pressing the clips. Make sure the HEPA filter cover is securely in place. If cover is not properly closed it will affect the suction power.



IMPORTANT SAFETY INSTRUCTIONS

READ ALL INSTRUCTIONS BEFORE USE

WARNING – To reduce the risk of burns, electrocution, fire, or injury:

1. Your vacuum cleaner is an electric appliance: it should be operated under normal conditions. Basic precaution should always be followed to reduce the risk of fire, electrical shock, or injury
2. The following listed materials should not be suctioned up by the vacuum, otherwise it may damage the appliance, cause fire, or injury to individuals.
 - a. Hot materials, such as cigarette and coal ashes.
 - b. Large pieces of materials which can block air openings or get stuck inside air flow chamber.
 - c. Poisonous, corrosive, or erosive materials (such as acids or detergent).
 - d. Any flammable or volatile liquid (such as gasoline or goods containing alcohol).
 - e. Excessive or large amounts of liquid, dirt or dust which could exceed the "Maximum Dirt Level" line marked on the water container.

FAILURE TO FOLLOW THESE INSTRUCTIONS MAY RESULT IN ELECTRICAL SHOCK, FIRE, DAMAGE TO THE PROPERTY OR SERIOUS PERSONAL INJURY AND EVEN DEATH.

3. Do not place appliance where it can fall or be pulled into water or other liquid.
4. Do not reach for an appliance that has fallen into water. Unplug immediately!
5. Check all electrical wiring. Beware of damaged cord or plug.
6. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
7. This is not a toy. Children should be supervised to ensure that they do not play with the appliance.
8. Check that the main voltage corresponds to the voltage indicated on the rating label, see specifications below:

| | | | |
|-----|----------|---------|-------|
| ETL | 120V | 60Hz | 1200W |
| GS | 220-240V | 50-60Hz | 1200W |
9. Do not leave the appliance unattended while plugged in. Unplug from outlet when not in use and before cleaning.
10. Avoid pulling or folding the hose, doing so may cause deformation or damage.
11. Use this appliance for its intended use as described in this manual. Do not use any other accessories or attachments not recommended by the manufacturer. Doing so could result in fire, electrical shock, or personal injury.
12. Never operate this appliance if it has a damaged cord or plug, if it is not working properly, if it has been dropped or damaged, or dropped into water. If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
13. Do not pull, lift, or carry by the power cord. Do not use the cord as a handle, close a door on the cord, or pull the cord around or against sharp edges or corners. Do not run vacuum over power cord.



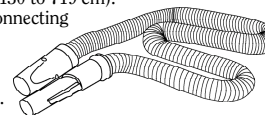
14. Always grab by the plug to remove from outlet. DO NOT pull on cord.
15. Never force the plug into an outlet.
16. The plug must be removed from the socket outlet before cleaning or maintaining the appliance.
17. Do not let the cord hang over the edge of a table or counter, or touch hot surfaces.
18. Before removing plug from wall, turn unit off.
19. Do not use outdoors or operate where aerosol (spray) products are being used or where oxygen is being administered.
20. Do not immerse the appliance into hot water, and never put the appliance directly into the sun or near any heater to avoid deforming of the plastic components or causing a fire.
21. Never operate the appliance when the inlet has been blocked to avoid heating and deforming the plastic components, or damaging the motor.
22. Do not add foam detergent in the water tank, otherwise water may enter the motor or the circuit board and cause damage.
23. Do not handle plug or appliance with wet hands.
24. Do not use with any opening blocked; keep openings free of dust, lint, hair, and anything that may reduce air flow.
25. Use extra care when using unit for cleaning on stairs.
26. Do not strongly pull the power cord from body.
27. There is a motor protector in this appliance. If the motor overheats, the vacuum cleaner will be shut off by the motor protector. If this occurs, you should unplug the unit immediately. The motor protector will automatically reset when the motor cools down and you can then operate the vacuum cleaner again.
28. For ETL 120V units only: To reduce the risk of electric shock, this appliance has a polarized plug (one blade is wider than the other). This plug will fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician to install the proper outlet. Do not change the plug in any way.

HOUSEHOLD USE ONLY
SAVE THESE INSTRUCTIONS



Optional Items - continued

Super Extendable Extension Vacuum Hose with integrated steel spring. Expandable from approximately 51 to 283 inches (130 to 719 cm). Plug the longer connecting part into vacuum, and the shorter connecting part into Flexible Hose.



Stain Remover Kit - refer to blowing function, attach the spray bottle to the curved tube. Fill the spray bottle with water and add cleaning solution to create a foaming action. This will help to get deep down into dirt. Use the brush to remove stains.



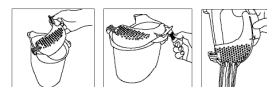
Disposal and Maintenance

Disposal

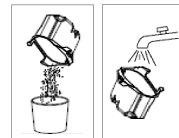
There is no dust indicator on this machine as it is a bagless vacuum. The water tank is transparent so you can see how much liquid, dust and dirt has accumulated in the tank. **IMPORTANT: When the accumulation of materials inside the tank reaches the "Maximum Dirt Level" line, proceed as follows.**



← After opening the rear cover, take out the air flow chamber with foam filter, by pulling it up. Take out the water tank and pour out the contents and rinse tank under water.



← If you have vacuumed some large pieces of dirt that cannot be drained down the toilet, then use the **strainer** (optional item). Attach the strainer to the water tank as illustrated. Then drain the dirty water down the toilet. Any large pieces caught by the strainer can be thrown away in the garbage.



← **IT IS RECOMMENDED TO EMPTY THE WATER TANK AFTER EACH USE, THEN CLEAN AND RINSE IT.**

Warning: Always disconnect the vacuum from the electrical outlet before disposal and maintenance.

Maintenance

Your vacuum cleaner is manufactured to withstand normal day-to-day use, but an occasional wipe over with a damp cloth will help maintain its good looks. Abrasive cleaners should NOT be used.



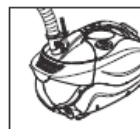
← Remove the protective grid, then take out the foam filter located inside the air flow chamber. Wash it under running water and let it dry completely before repositioning.



Turning off the machine

Press the power switch, pull out the plug from the socket, rewind the power cord by pressing the rewinder switch.

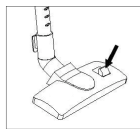
Note: This vacuum cleaner can suck up small wet spills such as melted ice cream, cereal and milk, and even broken eggs. However, this vacuum cleaner is not designed to suck up large amount of liquids.



Blowing Function - for using the multi-sized (inflatable) nozzles and Stain Remover Kit

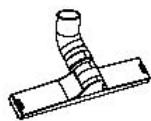
Insert the flexible hose into the exhaust opening and turn on the switch. Refer to figure. Press the power button and select the desired speed, and use the vacuum cleaner as a blower.

Accessories



Standard Head (Double Usage) Brush

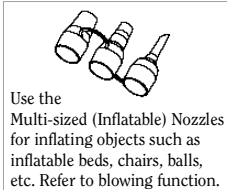
This double usage brush can be used for cleaning both carpet and hard floors. For carpet, adjust the levers on the nozzle to lower the brush. Adjust the levers to lock the floor brush in the up position for hard floors.



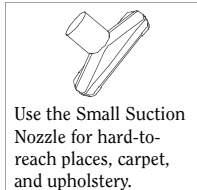
The floor squeegee is great for cleaning up wet spills on hard surfaces.



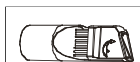
Use the Bristle Brush (Small Brush) for carpet, and for delicate furniture surfaces.



Use the Multi-sized (Inflatable) Nozzles for inflating objects such as inflatable beds, chairs, balls, etc. Refer to blowing function.



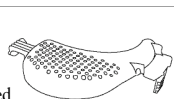
Use the Small Suction Nozzle for hard-to-reach places, carpet, and upholstery.



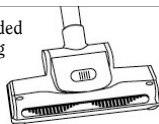
Use the Adjustable (Combined) Crevice Brush for narrow spaces such as window tracks, behind the sofa, the carpet along the baseboard edge, and tight places inside the car.

Optional Items

The Strainer is specially designed to trap large pieces of debris when the water tank is being emptied down the drain.

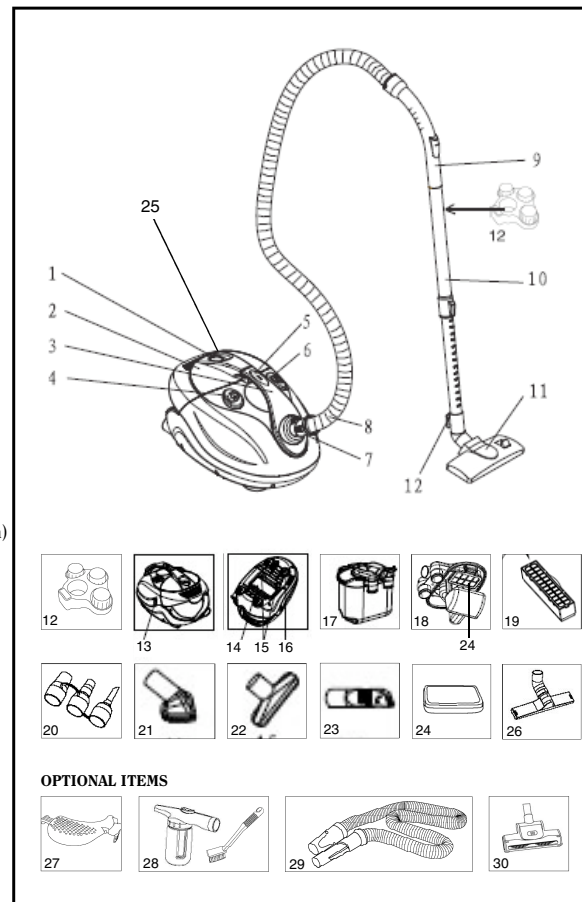


The Power Head is recommended for deep cleaning and restoring carpets and larger surfaces. Its pivotal joints provide excellent maneuverability.



Components

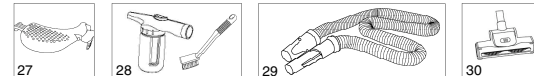
1. Exhaust Cover
2. Rear Cover
3. Handle
4. Auto Cord Rewinder
5. Speed Control Board
6. Power Switch
7. Inlet Port
8. Flexible Hose
9. Curved Tube
10. Telescopic (Extension) Handle
11. Standard Head (Double Usage Brush)
12. Attachment Holder
13. Pothook
14. HEPA Cover
15. HEPA Cover Clips
16. Universal Wheel
17. Water Tank
18. Air Flow Chamber
19. HEPA Filter
20. Multi-sized (Inflatable) Nozzles
21. Bristle Brush (Small Brush)
22. Small Suction Nozzle
23. Adjustable (Combined) Crevice Brush
24. Foam Filter
25. Blowing Function
26. Squeegee



Optional Items

27. Strainer for Water Tank
28. Stain Remover Kit
29. Super Extendable Extension Vacuum Hose
30. Power Head

OPTIONAL ITEMS

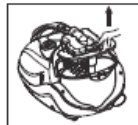




Operating Instructions



← Open the rear cover according to the directions indicated in the figure.



← After opening the rear cover, take out the air flow chamber with foam filter, by pulling it up. Refer to the figure.



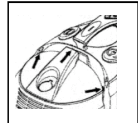
← Add about 17 ounces (0.5 liters) of water to Water Level Line, which is the lower line marked on the water tank, refer to the figure.
Warning: Do not operate H2O Vac® Turbo™ without water in the water tank. This vacuum cleaner uses advanced water filtration technology so that dirt and dust are forced through a pool of water and trapped in the water. Without water all the dirt will accumulate on the foam filter located inside the airflow chamber and the suction power will be significantly affected.
Never fill the water above the "Water Level Line" before vacuuming. The "Maximum Dirt Level" takes into account the combination of the initial water fill, plus all accumulated dirt, dust and small wet spills during a normal vacuuming session. Check the accumulation of dirt inside the water tank occasionally during vacuuming to avoid exceeding the "Maximum Dirt Level" line marked on the tank.



FAILURE TO FOLLOW THESE WARNINGS MAY CAUSE DAMAGE TO THE ELECTRICAL PARTS OF THE VACUUM AND/OR THE SURFACE OF YOUR FLOOR AND WILL VOID ANY WARRANTIES ON THE PRODUCT.
FAILURE TO FOLLOW THESE INSTRUCTIONS MAY RESULT IN ELECTRICAL SHOCK, FIRE, DAMAGE TO THE PROPERTY OR SERIOUS PERSONAL INJURY AND EVEN DEATH.



← Place the air flow chamber back into the machine once water tank has been filled with water. Make sure that the air flow chamber is sitting in the machine properly.



← **Caution: To avoid breaking of rear cover, please follow instructions below while opening and closing.**



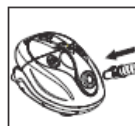
← Clip in the rear cover into main unit as per attached picture.



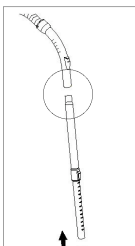
← Close the rear cover and gently push it down to secure it in place.



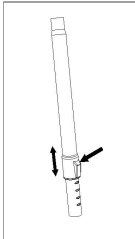
← Do not hit or force the cover to close. Applying extra pressure can break the rear cover.



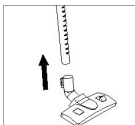
← Plug flexible hose into vacuum.



← Attach the telescopic (extension) handle to the curved tube at the end of the flexible hose and make sure they are firmly secured.



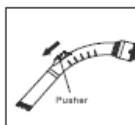
← Press the control button to adjust the length of the telescopic (extension) handle. The telescopic (extension) handle will automatically lock in place once the button is released.



← Attach the standard head attachments as needed to the telescopic (extension) handle.



← **Startup and Speed Control**
 Plug in the power cord, and press the power switch to startup the machine. **IMPORTANT: Do not pull out the power cord past the red tape mark.** Press the speed switch on the big handle to control the speed. There are 4 different speeds.



← **Suction Power Control on the Handle**
 To control the suction power, adjust the button on the curved tube. CLOSED for full suction power. OPEN to reduce the suction power and to stop large objects from getting stuck in the tube. You can also adjust the suction power by pressing the speed switch. For more suction power select higher speed and vice versa.